

Marine Loss Control Engineering

Our Marine Loss Control Engineering (MLCE) team provides a wide range of services tailored to benefit clients involved in every aspect of maritime or "inland marine" trade; from multinational manufacturers, to ship repairers to logistics service providers. Our services are



designed to identify and quantify clients' marine exposures, and deliver on solutions to minimize risk.

Some examples include:

- Ensuring that appropriate security protocols are established for a client's shipment of high value pharmaceuticals to avoid cargo theft in Mexico
- Providing proper oversight of lifting, handling and securing processes to ensure a gas turbine is delivered on time and undamaged to a project site, avoiding a potential costly delay in start-up of a power plant
- Mitigating marine terminal liability risk exposures through assistance offered to a client who adopted safer cargo storage or handling procedures
- Assisting a contractor with managing his heavy equipment exposures through implementation of more robust driver selection and screening processes; project site security controls or hydraulic hose inspection and replacement programs

The MLCE team consists of a global network of strategically placed, full time, marine consultants, made up of seasoned professionals with many years of experience in the industry on average, most with sea-going experience and are licensed as Master Mariners. The team also has wide-ranging complementary expertise as former cargo surveyors, port captains and stevedores and have specialized experience in supply chain security, logistics, and cargo packaging.

Our services are characterized by application of both proactive and reactive elements of risk control. We proactively work with our clients to understand their business and address their needs and exposures based on our deep industry expertise, local knowledge and global reach. We also consistently monitor claims activity and react quickly to any emerging trends or severe losses with real solutions. Effective communication amongst all stakeholders is considered a key element to the success of our programs which is achieved through timely dissemination of industry risk insights, regular stewardship meetings and direct access to the team 24/7.

For further information, please visit www.aig.com/client-risk-solutions or contact us at CRS@AIG.com

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