

# Coverage and Support for Armed Attacks

Crisis Solution — Assault Insurance

Prepare your organization for the unthinkable. Coverage, training and support for an ever-changing terror landscape.

Armed attacks by individuals or groups continue to evolve and now represent a rising global threat. Broad coverage paired with in-depth employee training and support is essential to ensure individuals and organizations are prepared should an event occur.

Any armed attack will leave a lasting impact on those involved. AIG's Crisis Solution's Assault Insurance provides swift access to our appointed crisis and security response specialists and comprehensive post trauma support.

Spanning ideologies and unpredictable locations, these attacks can often be in crowded public areas and aim to create maximum panic. They can include:



Workplace violence



Disgruntled employee



Siege with hostages

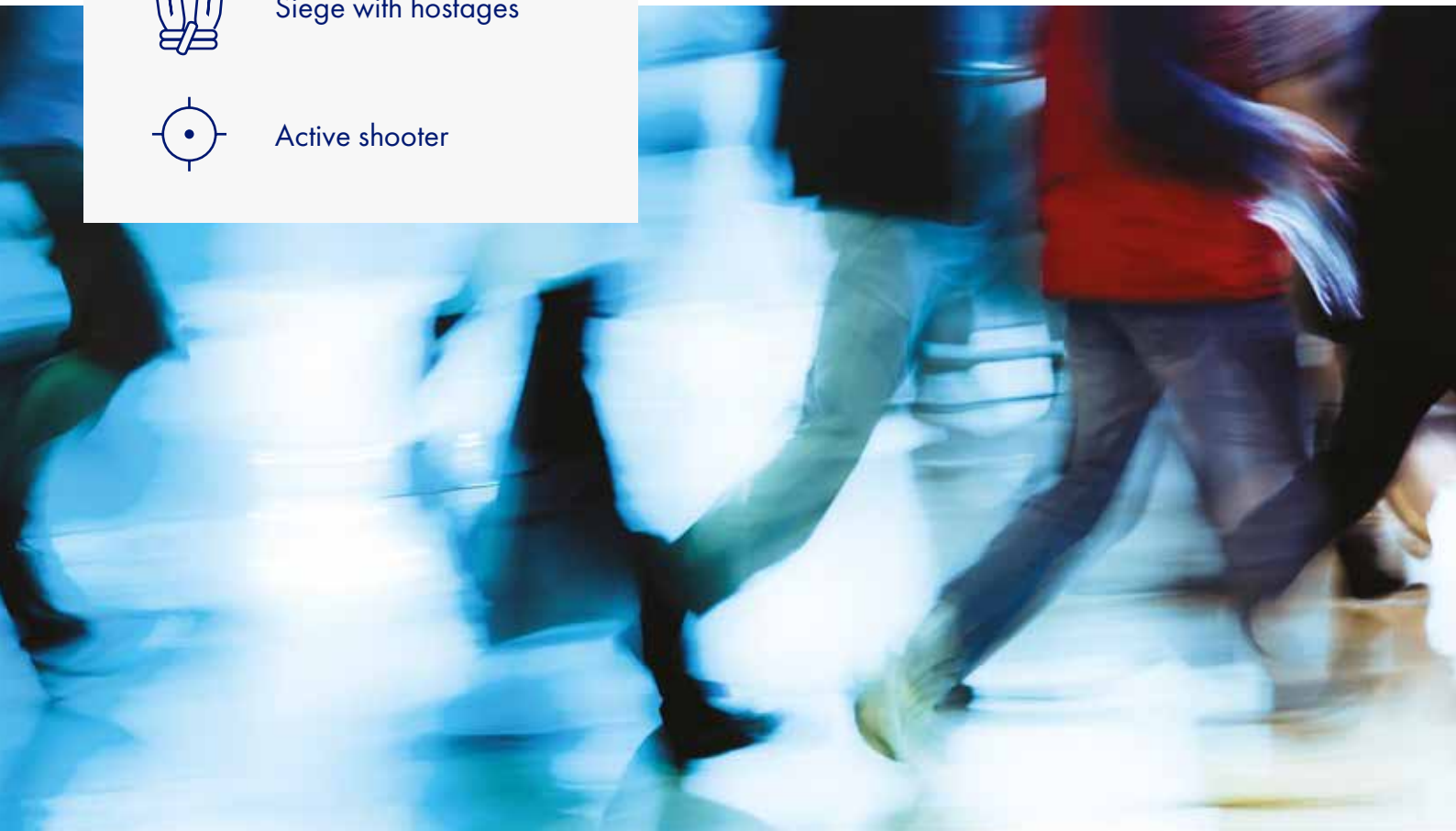


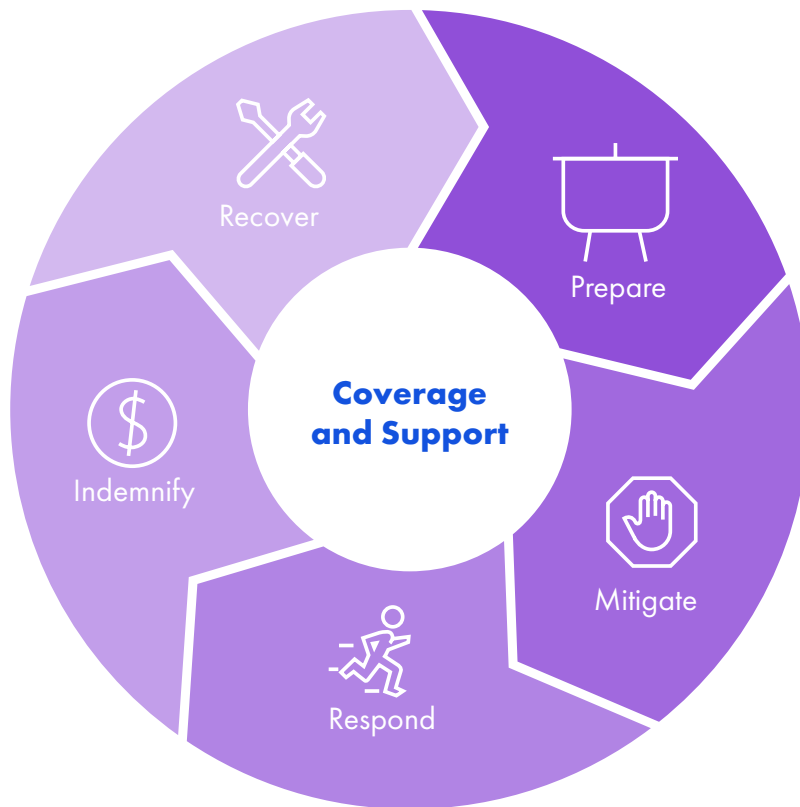
Active shooter

### Risk exposures

Armed attacks are not only limited to on-premises scenarios, employees have the potential to be impacted while travelling on business or attending an off-premises meeting, event or seminar. Should an incident occur, the risk exposures to businesses are broad and include:

- Employee injury and death
- Breaches in duty of care
- Litigation
- Business continuity
- Reputational damage





## Protection if the unthinkable occurs

Crisis Solution's Assault Insurance provides a number of pre and post event services and coverages:

### Assault definition:

- Assaults are not limited to firearms but can include the use of vehicles, knives and physical attacks

### Coverage available via the insurance includes, but is not limited to:

- Death or dismemberment
- Business interruption costs
- Loss of attraction
- Litigation

### Expenses

- Public relations support
- Increased cost of security
- Psychiatric and medical support
- Off-premises cover (available upon request)

### No media stipulation required to trigger coverage



## Training and support

Insureds can test and improve their ability to prevent and, in worst case, respond to an armed attack with access to our appointed third party global risk and crisis management consultancy.

### Training and support can include (but is not limited to) the following:

- Introductory workshop
- Strategic risk reviews
- Incident response planning
- Support literature on crisis management planning and immediate response guidelines
- A series of six AIG active assailant training videos

### Ongoing support:

- 24/7 access to crisis response consultants
- Site review by security specialists
- Resilience and response workshop: corporate/workforce/personal
- Corporate self-assessment checklist
- Post-incident support

# Strong Coordinated Response



## World-class response partners

In the event of an active assailant incident taking place there is often never a good outcome so having quick access to expert support can be critical for a business or organization. Our specialist response consultants — Crisis24 and MBL Global — have a global footprint and can provide you with that vital support when you need it most.



### Response Group Practices

- Special Risks Response
- Product Risks Response
- All Hazards Response
- Operational Support Team

### Largest Consolidated Team

- **32** FTEs — 40 (wartime)
- **11** SRR contractors exclusively retained
- **74** PRR contractors

### 250+ Response Cases Per Year

- **130+** Special Risks
- **85+** Product Risks
- **35+** Evacuation Tasks

### Global Duty Officer Hubs

- Duty officer hubs in U.S., UK and APAC — 18 Person Response Consultant team supported by 24/7 analyst team

**Linked to the Crisis24 niche consultancy supported by the GardaWorld global footprint**



**MBLGlobal** Ltd

### Response Group Practices

- Footprint in 190 countries
- Assistance in 70 languages
- 15 Global Critical Incident Centres
- 24/7/365 Emergency Helpline
- Rapid Response Team deployed if required
- Coordinated specialist psychological care
  - On site
  - Near site
  - Telephonic 'in the moment'
  - 1:1 (virtual or face to face)
  - Group
- Post event data on human cost of event
- Seamless global case transfer

### On the Ground Capability

- Capability 2-2000 affected people events
- Network of > 30,000 professional practices worldwide with qualified and experienced
  - Psychologists
  - Clinical Social Workers
  - Social Workers



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